



Customer & Supplier Support Outsourcing

“Extend Your Arms”

Intelligent Minds
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Intelligent Minds is a Professional Training and Consultancy Firm: ISO 9001, IATF 16949, ISO 14001, ISO 27001, ISO 45001, ISO 50001, EN 15085, ISO 13485, ISO 22000, ISO 17025, CQI Standards, TPI Activities, Technical & Core Tools Trainings, Customer Support Outsourcing, Soft Skill Trainings, Motivational Seminars, Trade Mark, Copy Rights, Product Certifications (ISO, ISI, CE, E-Mark, UL Mark), CMMI L1 – L5, Lean Mfg., Six Sigma, ZED Training," (E-Mail: info@intminds.in), (Contact: +91 9810713117, +91 9810079227) Now Intelligent Minds is on [f](#) [in](#) [YouTube](#)

Scale With Remote Customer Service Representative & Increase Customer Satisfaction

Why to waste time and money? When iMINDS is here to solve your day to day customer's calls.

Cost Saving is the number one reason companies outsourced the services. Outsourcing Customer & Supplier service and technical support helps you to focus on what you do best: growing your company.

- Attending your customer's calls related to technical and other issues on your behalf.
- Supplier Development (Selection / Evaluation / Audit / Re-Evaluation).
- Ensure to maintain the confidentiality related to Contacts and Documents.
- Cut down your travel cost & time from your location to customer's & Supplier's location.
- Saving the Travel time and speedup the response time
- Saving your Employee Cost & time as well.

What Our Customer Expects

Prompt Response	Easy Approach	Conversation with the same person	Interact with knowledgeable person
No extra Cost	Understanding level as per the requirements	Relevant data must be available and presented beautifully	
40 Yrs+ Rich Experience	Experienced Team, Based on Projects	Industries : Automotive, IT, Hospitality etc.	Can provide Trainings based on customer requirements

We have

Having Operation in Multiple Locations in India: Delhi, Harayana, Uttar Pradesh, Punjab, Rajasthan, Himanchal, Uttarakhand and other locations as well. Based on the requirement International Support facility is also available.

Benefits Why We?

- As a Professional we understand the customer's requirements very well
- No worries of different industry cultures
- Having 100+ clients across the multiple locations
- Completed more than 200+ Projects
- Conducted more than 800+ Trainings
- Well versed with Customer's (MSIL, TATA, VW, FIAT, HONDA etc.) specific requirements

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You can also Call us on +91 9810713117 / +91 7906023980 or you can visit on our Website - www.initminds.in

Looking for an opportunity to assist you.